

Employer Policies for Rutgers University Newark and New Brunswick:

- **Office of Career Exploration and Success (New Brunswick)**
- **Career Development Center (Newark)**
- **Rutgers Business School Office of Career Management (Newark and New Brunswick)**

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Rationale for Employer Policies

By acting in accordance with these policies and guidelines, individuals and organizations can help Office of Career Exploration and Success (CES), the Career Development Center (CDC), and RBS Office of Career Management (OCM) maintain a professional, fair and successful recruiting environment for all parties concerned. Your use of both our services and the Handshake platform constitutes your binding agreement to the following policies.

NOTE: These principles are not all-inclusive; they are intended to serve as a framework within which the career planning, placement, and recruitment processes should function, and as a foundation upon which professionalism can be promoted.

Employer Policies

CES, CDC, and OCM at Rutgers, The State University of New Jersey, Newark and New Brunswick, maximize employment and internship opportunities for its students by offering a range of services to facilitate recruitment of prospective candidates. CES, CDC, and OCM requires that any recruiting organization or individual utilizing services, must abide by all applicable federal, state, and local employment laws, including Equal Employment Opportunity laws, Rutgers University rules and regulations, and the National Association of Colleges and Employers (NACE) Principles for Ethical Professional Practice. You may refer to a detailed list of resources outlining these laws, rules, regulations, and standards at the conclusion of this document.

The Handshake system (for CES and CDC) and the Symplicity system (for OCM) are the web-based portals for publicizing all bona fide full-time, part-time, seasonal, and short-term positions as well as other recruiting activities for small and large businesses, government agencies, nonprofit organizations, on-campus employers, households, and individuals. All recruiting organizations or individuals are expected to accurately describe their organizations, positions and position requirements when posting their information on Handshake/Symplicity or when representing their firms and opportunities at any campus recruiting events. **Companies and/or job postings requiring donations, application and/or background check fees, fundraising, investments, payment for training, or payment to participate, or offering items or services for sale, will not be provided recruitment services.**

We reserve the right to refuse service to employers at the discretion of the CES, CDC, and/or OCM staff due to any objectionable activities, including, but not limited to:

- requiring personal information at the time of application, such as bank and social security numbers
- misrepresentation, whether defined by dishonest information or absence of information;
- fraud
- harassment of students, alumni, or staff
- breach of confidentiality as required by the Family Educational Rights and Privacy Act (FERPA)
- failure to adhere to CES, CDC, and/or OCM employer guidelines
- any violation of Rutgers University rules and regulations
- any violation of local, state, or federal laws

Recruiting Interns

Employers recruiting interns must abide by all policies including the criteria set forth by the National Association of Colleges and Employers (NACE). To ensure that an experience—whether it is a traditional internship or one conducted remotely or virtually—is educational, and thus eligible to be considered a legitimate internship by the NACE definition, all the following criteria must be met:

1. The experience must be an extension of the classroom: a learning experience that provides for applying the knowledge gained in the classroom. It must not be simply to advance the operations of the employer or be the work that a regular employee would routinely perform.
2. The skills or knowledge learned must be transferable to other employment settings.
3. The experience has a defined beginning and end, and a job description with desired qualifications.
4. There are clearly defined learning objectives/goals related to the professional goals of the student's academic coursework.
5. There is supervision by a professional with expertise and educational and/or professional background in the field of the experience.
6. There is routine feedback by the experienced supervisor.
7. There are resources, equipment, and facilities provided by the host employer that support learning objectives/goals.

Also note that for any internship considered for credit bearing purposes at Rutgers University, it is the student's responsibility to have the internship duties, learning outcomes, or goals vetted by their respective academic department. Students will need to check with CES, CDC, or OCM regarding any unpaid or stipend internship opportunities for credit. Internships do not involve more than 20% clerical work. Unpaid remote internship opportunities will not be accepted.

Internships with for-profit companies should be paid at least minimum wage. For-profit companies offering unpaid, stipend, and/or internships that require credit must uphold the [Department of Labor's Fair Labor Standards Act Internship Fact Sheet #71 \(link is external/in resources\)](#) 7-factor "primary beneficiary test".

For hosting internships in certain industries, employers may qualify for reimbursement up to 50 percent of wages paid to new interns, up to \$1,500 per student through the [Many Paths, One Future Internship Grant Program](#)

Recruiting Volunteers

Organizations recruiting volunteers must be classified as either non-profit or governmental agencies and will be permitted to post on Handshake/Symplicity and will be provided additional services on a case by case basis. Private, for-profit companies will not be permitted to post volunteer opportunities.

Volunteer positions must support public service, religious or humanitarian objectives and the activity must benefit the community at large. There must be no expectation of compensation or entitlement to a paid position at the conclusion of the experience. Volunteer positions are typically short term, lasting less than 6 months, and only require a few hours per week of commitment. Volunteer positions must also be in person; remote positions will not be approved.

Teach/Volunteer Abroad Companies

CES, CDC, and OCM will not approve teaching or volunteer abroad positions in Handshake/Symplicity, requiring any fees or payments of any kind. CES, CDC, and OCM reserve the right to deny services to companies who place and organize teacher/volunteer abroad positions due to the financial requirements of the applicants to partake in such opportunities

Third-Party Recruiters

CES, CDC, and OCM define third-party recruiters as agencies, organizations, or individuals recruiting candidates for temporary, part-time, or full-time employment opportunities for other organizations rather than for internal positions. Third-party recruiters may utilize Handshake/Symplicity, participate in on-campus recruiting and attend select career fairs. They will be required to verify in advance whether they are recruiting for their own organizations or for their clients. Third-party firms who are recruiting for positions within their own organizations must clearly differentiate those opportunities from their client engagements. CES, CDC, and OCM will not provide services to organizations wishing to promote their job board or website. Positions posted in Handshake/Symplicity by third-party employers must be individual, specific, and for an active opportunity.

Third-party recruiters representing client organizations must:

- Verify that they charge no fees of any kind to student or alumni applicants;
- Identify themselves as a third-party recruiter in their employer profile and all client job announcements;
- Provide to CES, CDC, and/or OCM in advance a list of the employer clients for whom they are recruiting, and, if requested after review, provide a copy of the retainer(s) signed by their employer client(s) authorizing them to act as their sole campus representatives;
- Provide accurate position descriptions and include specific client names in all jobs posted on Handshake/Symplicity;
- Only release candidate information provided to the identified employer in accordance with the Family Educational Rights and Privacy Act (FERPA). Re-disclosure of candidate information to any other parties is not permitted.

Commission-Based Jobs

Positions that include commission-based compensation must fully disclose the compensation structure in any job posting or at any on-campus recruiting event. These positions will be service eligible on a case by case basis.

Multi-Level or Network Marketing Organizations and Franchise/Business Opportunities are eligible to participate in employer services on a case by case basis. Such organizations are those that engage in one or more of the following practices:

- Sponsors an individual in setting up his/her own business for the purpose of selling products or services and/or recruiting other individuals to set up their own business (Direct Sales Organizations).
- Requires an initial investment from individuals with the organization itself serving as an umbrella or parent corporation. The initial investment may be, but is not limited to, direct payment of a fixed fee, payment to attend an orientation or training session, and/or purchase of a starter kit.

- Compensates in the form of straight commission, fees from others under their sponsorship in the organization, and/or a percentage of sales generated by others, but not limited to, the candidate's name, employer, and salary).

Start-ups

CES, CDC, and OCM have established these criteria for identifying appropriate entrepreneurial employment opportunities for promotion through its services. Start-ups must have progressed sufficiently in their business development process so that they can:

- Provide a company name, business address, website and email address, and identify a principal as the key contact;
- Verify that they are not seeking potential partners or investors;
- Confirm that they have obtained the necessary business licenses and Tax ID's as well as sufficient funding, including identifying their funding model and investors, if requested;
- Offer positions for pay, not just for equity; see Compensation and Fees.
- Provide clearly defined organization and position descriptions in Handshake.

Those ventures which cannot meet these guidelines may contact CES, CDC, and/or OCM at a later stage to discuss access to services.

Home-Based Businesses

These organizations are ineligible to participate in any of CES, CDC, and OCM's employer services.

Marijuana/Cannabis Industries

Rutgers CES, CDC, and OCM will not accept positions related to the use or distribution of recreational or medical marijuana. As the use of marijuana is illegal at the federal level and Rutgers receives federal funds, we must comply with federal law.

Alcoholic Beverages

In compliance with the University's policy and NACE's Principles for Ethical Professional Practice prohibiting the use of alcoholic beverages, employers should not serve alcoholic beverages at any employer-related functions held on or off campus.

- National Association of Colleges & Employers (NACE) Principles for Ethical Professional Practice: http://www.nacweb.org/career-development/organizational-structure/principles-for-ethical-professional-practice/?utm_source=nace-revised-principles&utm_medium=email&utm_content=txt&utm_campaign=content (link is external)
- Rutgers University's Alcohol and Drug Policy: <https://visiting.rutgers.edu/policies/alcohol-and-drug-policy>

Exceptions to Policies and Guidelines

CES, CDC, and OCM reserve the right to make exceptions to these policies and guidelines as warranted by special circumstances, i.e., in certain situations deemed to be acceptable and beneficial to our students, CES, CDC, OCM, the University, or recruiters using our services. Such exceptions will be considered on a case-by-case basis. Any exception made does not constitute a change in policy, nor is there a guarantee that this same decision will apply in the future.

Grievances

CES, CDC, and/or OCM staff will investigate all allegations by users of our services about job postings, employers, or work assignments. During an investigation, we may revoke an employer's use of our services. If CES, CDC, and/or OCM determine that a complaint is justified, we may choose not to offer recruiting activities to the employer. CES, CDC, and/or OCM will notify the employer in writing of the decision. Such grievances may be grounds for a report to the National Association of Colleges and Employers (NACE), and subsequent removal from the Handshake system.

On-Campus Recruiting & Job Posting Guidelines

All bona fide full-time, part-time, seasonal, and short-term positions and other types of recruiting opportunities for organizations that abide by the Employer Policies noted above, may be posted on Handshake/Symplicity. However, on-campus recruiting (info sessions, career fairs, interviews, tabling) is intended for use by organizations recruiting for paid full-time, part-time and internship positions. On-Campus Recruiting is not intended for use by organizations recruiting volunteers. Graduate Programs are also permitted to post on Handshake/Symplicity and partake in select on-campus recruiting activities.

Postings in Handshake/Symplicity

Preselection Screening Criteria: Major, school year, GPA, and work authorization are the screening criteria used for positions in Handshake/Symplicity. Any student who meets these job requirements (as determined by the employer) and submits a resume will be deemed a "fully qualified" applicant. Other interested students who do not match the screening criteria will still be able to submit resumes. They will appear as "not fully qualified" and are available as candidates for your consideration. Therefore, enter your screening specifications carefully, but without being too restrictive, to ensure the best possible "fully qualified" applicant pool. Note: Postings that request donations, fundraising, application fees, or investments cannot be listed on Handshake/Symplicity.

On-Campus Interviews

Employers are asked to respect the neutrality of the On-Campus Interviewing reception area. Students may feel uncomfortable talking to other employers while waiting to be called by their scheduled interviewers. Greeters are permitted as long as their presence does not create an unpleasant environment for students and other recruiters and does not interfere with other CES, CDC, and/or OCM business.

- Employers can utilize interview and presentation facilities to speak with currently enrolled students on the Rutgers Newark and New Brunswick campuses.
- Employers are asked to cancel an interview reservation at least three weeks prior to the scheduled interview date to avoid incurring a cancellation fee of \$100 per interview room reservation.
 - This fee will be waived if your candidate pool includes fewer than 15 students (CES)/5 students (CDC) per standard interview schedule who meet the outlined position requirements.
 - In the event of inclement weather preventing travel to the interview facility, penalties will be waived.

- All other cancellations or rescheduled dates made within three weeks of the original reservation will be subject to a fee of \$100 per interview room. New reservations may not be made until all penalty fees have been remitted.
- Space is in demand, and your early cancellation will give other employers an opportunity to meet with students. Keep in mind, last minute cancellations and no-shows will negatively affect your campus image among students who expect to interview with your organization. CES, CDC, and/or OCM may also choose to revoke your interviewing privileges in the future if you fail to cancel or comply with our timeline. To cancel a visit please phone or email the hosting office (contact information in resource list).
- "ROOM ONLY" Interview Schedules: CES, CDC, and/or OCM will continue to offer this option to those not wishing to collect applicants via Handshake/Symplicity. If you do not use our web-based system to schedule interviews, we require a finalized list of candidates and appointment times to be submitted to the hosting office, 72 hours or three business days in advance of your campus visit. In addition, an email message confirming the interview must be sent to each student three days prior to the interview date.

Confidentiality of Student Information

By completing the Handshake/Symplicity registration form and submitting resumes and other application materials for opportunities posted on Handshake/Symplicity students provide CES, CDC, and/or OCM authorization to release employment materials to those selected prospective employers. Employment professionals must maintain the confidentiality of all student information released to them, regardless of the source, including personal documents, written records/reports, and computer databases. This means that there should be no disclosure of student information to another organization without the prior written consent of the student, unless necessitated by health and/or safety considerations, in accordance with the Family Educational Rights and Privacy Act (FERPA): <https://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html>

Employment Eligibility

In compliance with the Department of Justice's rulings regarding citizenship discrimination and best practices for online job postings, Rutgers CES, CDC, and OCM do not screen candidates in Handshake based upon employment eligibility. Employers may include employment eligibility information in their Handshake job descriptions as a point of information for potential candidates so that the candidates may self-screen.

Employers are encouraged to consult with their legal counsel and establish legally permissible internal screening procedures **before** posting jobs or recruiting on campus. CES, CDC, and/or OCM reserve the right to modify or remove any statements or job postings that include any potentially illegal or discriminatory language.

More information regarding the DOJ's decisions can be found at:

http://www.justice.gov/crt/about/osc/htm/best_practices.php (link is external)

<http://www.justice.gov/opa/pr/2011/May/11-crt-705.html> (link is external)

Compensation and Fees

- Employers offering paid positions must pay at least the New Jersey State minimum wage or the applicable local minimum wage if higher (calculated over any time scale such as hourly, weekly, semi-monthly, monthly or annually).
- Cryptocurrency, bitcoin, tokens, fiat or equity are not acceptable forms of payment.
- Commission Sales Positions: If no initial base salary is provided, the form of remuneration should be clearly stated in the employer's job descriptions and at the time of the initial interviews.
- Postings that request donations, fundraising, application fees, or investments cannot be listed on Handshake.

CES, CDC, and/or OCM reserve the right to remove job listings on Handshake or decline further service to those employers who do not abide by these compensation/fee guidelines.

Job Offer Policies

Rutgers CES, CDC, and OCM strive to support employers with their recruiting efforts and assist our students in making informed career decisions. Thus, we expect that all employers abide by the following offer policy which allows students sufficient time to carefully consider employment options and act in accordance with the [National Association of Colleges and Employers \(NACE\) Principles of Professional Conduct](#) which state,

“Employment professionals will refrain from any practice that improperly influences and affects job acceptance. Such practices may include undue time pressure for acceptance of employment offers and encouragement of revocation of another employment offer.”

CES, CDC, and OCM understands that the landscape of recruitment is very competitive, especially when searching for the best talent. We have established these guidelines to provide students and employers a fair, transparent and up-to-date framework for managing the offer phase of the recruitment process.

Timing for Offers and Decisions

Students need time to make informed decisions when comparing and responding to offers. To facilitate this process, please provide students with a **MINIMUM of two weeks from the date of the written offer**, but preferably longer, to accept or decline. In some cases, students may ask for extensions beyond this deadline; we encourage you to accommodate their requests whenever possible.

Exploding Offers/Excessive Pressure

An exploding offer is any offer that does not conform to the aforementioned timetables. Employers should not make offers or pressure students to accept “early” offers including those requiring a quick response time, nor should they attach incentives involving diminishing bonuses, reduced options for location preferences, etc. Further, asking a student to make a decision on the spot is also considered inappropriate.

Exploding offers put undue pressure on students to make decisions before completing the interview process and does not give them ample time to weigh employment options and make informed decisions. We discourage students in making rushed decisions about offers for which they cannot fully abide. Such hasty decisions create discord and distress for all parties involved.

Full Disclosure

All offer letters must include a start date, geographic location of position, and salary or compensation details. Candidates interviewed on campus for full-time opportunities expect to start work after graduation and by mid-September at the latest.

Rescinding Employment Offers

We strongly encourage employers to consider every alternative before revoking an offer of employment. NACE recommends that employers who must revoke a commitment demonstrate they have done everything possible to avoid rescinding offers, and to then consider alternatives. Before rescinding an offer, please notify our office to explore alternatives and share relevant circumstances. We also stress to every Rutgers University-New Brunswick/Newark student who participates in the On-Campus Interview program that rejecting an offer after having previously accepted one--for any reason--is a serious recruiting violation and is subject to significant repercussions such as losing future On-Campus Interview program and Handshake/Symplicity privileges. Additionally, we require students cease interview participation once a full-time offer has been accepted and that they notify any employers with whom they are still in discussion that they have accepted an offer and are formally withdrawing any open applications.

Job Offer Deadline Policies

Employers are asked to provide candidates with a reasonable amount of time to make employment-related decisions—generally equating to at least three weeks. Employers are reminded that campus recruiting is as much about building a trusted brand identity as it is about recruiting new talent.

Placing undue pressure on students to make decisions or engaging in questionable recruiting practices not only jeopardizes an employer's ability to recruit our students, but may adversely affect an organization's corporate image for an extended period of time.

RBS OCM Guidelines

- Partner Firm Guidelines
 - Put all offers in writing and allow a minimum of 2 weeks for student decisions or November 1st whichever is later
 - Provide extensions to offer decisions if business conditions allow
 - Include start date, geographic location of position and compensation details in all offers
- Student Guidelines
 - Attendance is mandatory for all scheduled interviews
 - If you have accepted an offer, withdraw from all open applications and do not actively seek other employment opportunities
 - Respond in a timely fashion to written offers but can request an extension
 - Students are held accountable to these guidelines with potential sanctions for violations

Consequences

Employers violating any of these policies may receive deferred interview dates or be denied access to the recruiting program for the following season. Each circumstance will be evaluated on a case by case basis.

Resources

Contact information

- Office of Career Exploration and Success (848) 445-7287, recruiting@echo.rutgers.edu
- Career Development Center (973) 353-5311, askcdc@newark.rutgers.edu
- OCM MBA, Dean Vera dvera@business.rutgers.edu
- OCM undergraduate (Newark/New Brunswick) rbscareers@business.rutgers.edu
- OCM Accounting Master's programs, Beth Fieseler elizabeth.fieseler@rutgers.edu

Rutgers, The State University of New Jersey

- Rutgers Nondiscrimination Policy: <https://policies.rutgers.edu/sites/default/files/60-1-12-current.pdf>
- Nondiscrimination and Affirmative Action Policy Statement: <https://uhr.rutgers.edu/non-discrimination-statement>

US Equal Employment Opportunity Commission

- Federal Laws Preventing Discrimination Q&A: <http://www.eeoc.gov/facts/qanda.html> (link is external)
- Americans with Disabilities Act: A Primer for Small Business: <http://www.eeoc.gov/eeoc/publications/adahandbook.cfm> (link is external)

US Department of Labor

- Fact Sheet #71: Internship Programs Under FLSA: <https://www.dol.gov/whd/regs/compliance/whdfs71.htm> (link is external)
- Disability Resources/Job Accommodations: <https://www.dol.gov/general/topic/disability/jobaccommodations> (link is external)
- ODEP Diverse Perspectives: People with Disabilities Fulfilling Your Business Goals: <https://www.dol.gov/odep/pubs/fact/diverse.htm> (link is external)

US Department of Education

- Family Educational Rights and Privacy Act (FERPA): <https://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html> (link is external)

Other Federal Workplace Laws & Resources

- Workplace Laws Not Enforced by the EEOC: <https://www.eeoc.gov/laws/other.cfm> (link is external)

State of New Jersey

- State of New Jersey Employment Laws: <https://www.nj.gov/labor/>
- New Jersey Minimum Wage: https://www.nj.gov/labor/wagehour/wagehour_index.html

Professional Organization

- National Association of Colleges & Employers (NACE) Principles for Ethical Professional Practice: http://www.nacweb.org/career-development/organizational-structure/principles-for-ethical-professional-practice/?utm_source=nace-revised-principles&utm_medium=email&utm_content=txt&utm_campaign=content (link is external)
- NACE Position Statement: Internships: <http://www.nacweb.org/about-us/advocacy/position-statements/position-statement-us-internships/> (link is external)